

**Drs McAlavey, Anderton & Thorburn
Partnership :**

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Dr. Caroline Francey
Dr Clare Merriman

Dear Patient

The three practices at Great Sutton Medical Centre (Red, Blue and Green) have always enjoyed a close working relationship. This has developed into the provision of a single reception team for patients with more flexibility around Practice Nurse and Health Care Assistant appointments.

The partners would like to further improve the services for our patients and improve access. To do this, it is our intention to merge all three practices and create a single Great Sutton Medical Practice.

The merger will allow us to share all the working arrangements across the three sites and develop a new model which will focus on:

- More support around self-care and advice
- More bookable advance routine appointments
- Longer appointments for complex issues
- Better telephone access
- Management of urgent presentations
- Improved home visiting services

All of our doctors, our practice nurses and other clinical and non-clinical staff will continue to be available after the merger. You will continue to receive a high quality service.

This merger will allow economies of scale and enable the newly formed practice to meet the many new challenges facing the NHS. We will be increasing staff numbers, both clinical and administrative in order to provide Providing more medical cover, more diverse medical expertise and a greater choice for patients

The views of our patients are very important to us. We therefore encourage patients to consider the various options below for engaging with the practice. The engagement period will run throughout July.

FAQ Fact Sheet

This is included at the end of this letter. It will also be available on our website. This will hopefully address any concerns you may have

Public Engagement Sessions

Alternatively you may attend one of our open public meetings. The partners will be available to answer any questions or concerns you have personally. Details of the sessions are included below

Great Sutton Medical Centre

Saturday 13th July 2019

10.00am to 12.30pm

Great Sutton Medical Centre

Thursday 25th July 2019

4.30pm to 7.00pm

By Email

We have set up a special email account to which patients can submit queries. This email account will be monitored by the management team working on the merger. We will aim to respond to any query within 72 hours.

wcccg.greatsuttonmc@nhs.net

By Letter

If you would like to contact the practice by letter. Please use the following address and include "Practice Merger" in the address details

*Practice Merger
Great Sutton Medical Centre
Old Chester Road
CH66 3SP*


We appreciate your support during this process

Yours Sincerely

Partner Blue Practice
Dr Thorburn



Partner Green Practice
Dr Gilchrist



Partner Red Practice
Dr Francey

