

Great Sutton Practice

Mission Statement, Aims and Values

Mission Statement

To provide the highest quality health care available under the NHS in a responsive, supportive, courteous and cost-effective manner, with a well-trained motivated primary care health team'.

Treating patients with respect and courtesy at all times and provide a service which puts patients welfare at the heart of all we do.

Aims

- To ensure Great Sutton Medical Centre is sustainable into the future
- To maintain our CQC good rating and aspire to improve this
- To achieve an upper quartile position for all elements of the GP Survey
- To provide good patient care
- To achieve the practice internal standards
- To maintain our practice income and aspire to improve this

Values

- Patient Centred Approach: Each patients individual needs are our first consideration
- Quality: To provide the highest possible standards of care
- Premises: To provide a clean and safe environment for our patients when they visit
- Ethical: To work within an ethical framework through policy of openness and transparency
- Innovation: To continually bring about change for the wellbeing of our patients (as far as financial resources allow)
- Teamwork: To work together and support each other for the benefit of our patients
- To value our staff, investing in their learning and development
- Be open and transparent, promoting equality and celebrating diversity
- To make the best possible use of our resources.